







CONTACT CENTER COMPLIANCE

Feature Comparison

DNC Product Features				
Web Portal Management	X	X	X	X
Online DNC Scrub Solution	X	X	X	
DNC Regulatory Database	X			X
Data Enhancement Services	X	X		
Real Time DNC Blocker Remote Access PIN	X		X	
Real Time DNC Blocker Customer Premise Appliance	X		X	
Automated List Re-Scrubbing	X	X		
EBR Management + Notify	X	Extra Cost		
Automated FTP and API for use w/ CRM and Predictive Dialers-Interactive Intelligence and TouchStar	X			
Vertical Industry Exemption Filters	X			
Customizable Online Training Modules	X			
Compliance Guide – Call Campaign State & Federal Regulations, Licensing and Bonding Tracker, ATA SRO checklist	X			