



## Contact Center Compliance Appoints Michael Kovatch as New CEO

**Santa Rosa, Calif., August 28, 2008** – Contact Center Compliance (DNC.com), the leader in compliance technology services, has appointed Mike Kovatch as the new Chief Executive Officer.

### **New CEO is Veteran Telecom and Enterprise Level Security Software executive;**

Kovatch will be responsible for all CEO corporate functions effective September 2008. Ron Allen, outgoing CEO and 20 year veteran of the teleservice industry, will remain involved as Chairman of the Board and Ron Allen Enterprises will continue to own and operate Contact Center Compliance.

Kovatch brings more than 25 years of corporate experience, including 15 years within the telecommunications and enterprise level Internet security industry. He held several key sales management positions at Eschelon Telecom and General Electric, and most recently as vice president of sales for the successful Internet Security Company, Red Condor, Inc.

“Mike has tremendous experience in the application of advanced technology and telephony solutions. His experience will compliment the introduction of several new product offerings by Contact Center Compliance that will bring much value to our clients.” said Ron Allen, Chairman of the Board. “Mike’s vision for Contact Center Compliance includes a range of new solutions to support the teleservice industry.”

Kovatch said, “I look forward to working with the talented team at Contact Center Compliance to further build the value of the brand and expand our market share. Clients can expect us to maintain our core competency and customer centric values as maintaining customer satisfaction with best in class service and excellent support is our goal.”

The mission of Contact Center Compliance is to provide the tools and information necessary for the teleservices and resort development industry to cost effectively stay compliant with teleservice law while taking advantage of any exemptions available to the channel. Contact Center Compliance products include:

- Registration Services
- Data Enhancement
- Online Compliance Guide
- Training Modules
- Compliance Technology Solutions

Contact Center Compliance is a long time member of the American Resort Development Association (ARDA) and was awarded the 2005 ARDA Circle of Excellence “Ace Innovator Award” for their real time compliance solutions. Contact Center Compliance has received the prestigious American Teleservices Association (ATA) Best of Show award each year running from 2004 thru 2007. Contact Center Compliance is also a member of the In 2005, Contact Center Compliance received the Members’ Choice Award from Contact Center World for “Best Industry Solution”.

Contact Center Compliance welcomes Mike Kovatch and congratulates him on his appointment.

For more information you may contact Mike Kovatch ([mike@dnc.com](mailto:mike@dnc.com)) or Ron Allen ([ron@dnc.com](mailto:ron@dnc.com)) at: at 866-362-5478.