Contact Center Compliance
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TCPA Verification Scrub

Courts and the FCC have indicated that you are responsible for making sure that the owner of the cell phone number you call is the same owner you have "permission" to call—at the time you make the call. The problem is, there is no definitive list, like on the Do Not Call Registry, to identify current wireless owners. Many times carriers keep this information to themselves. These orphans are called "reassigned numbers" by the FCC.

Contact Center Compliance now has a solution for you! With our TCPA Verification scrub we can append your lists with our proprietary "Reassigned Number Probability Score" allowing identification of high risk numbers before you call.

TCPA Verification Scrub FAQ

What is TCPA Verification?
The process of determining whether the cell phone owner that gave you permission to call is the same person you're about to call. The older your 'permission to call' date, the greater chances of a new owner.

What TCPA Verification is not?
It is not 'Cell Phone Identification", nor is it scrubbing against the National or State Do-Not-Call Registry. These need to be done in addition to TCPA Verification.

Who should be concerned?
Any business calling a consumer or business cell phone that has 'permission' to call that number. If the owner of that cell phone number has changed, so has the permission tied to the number according to current TCPA rules.

What businesses does this affect?
Any businesses that are calling cell phones with an ATDS (Automated Telephone Dialing System) are affected. This includes non-profits, political, surveys, collections and telemarketing.

How do I make sure I am not in violation?
Working with a trusted all in one TCPA compliance partner who will protect your data and return accurate and timely results is your best protection

How do I add TCPA Verification Scrub to my existing account with Contact Center Compliance?
Contact sales@dnc.com and TCPA Verification can be added to your existing scrubs the same day.

Scrub Your List for TCPA Verification Today! Call 866-362-5478