

# TrainingMaster Online Compliance Training



by  
CONTACT CENTER COMPLIANCE

Easy, Effective,  
Customizable

## FEATURES:

- Self administered exams for employees, agents and supervisors.
- Meets FCC/FTC agent training Safe Harbor requirements.
- Integrates with most learning management systems.
- Upload YouTube videos and audio files.
- Fully customizable and scalable for large distributed training environments.
- Proactive reporting notifies agents and supervisors of incomplete tests and retakes.
- Training certificates automatically issued to successful test takers for safe harbor documentation.



## BENEFITS:

- Training modules developed and reviewed by leading legal compliance experts.
- Adds work place efficiency with detailed reporting and proactive monitoring of incomplete tests.
- Provides FCC/FTC and Attorney General Safe Harbor Defense.



**CONTACT CENTER  
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